

NZCS 224

Apply for a client code or update your client registration



NEW ZEALAND
CUSTOMS SERVICE
TE MANA ĀRAI O AOTEAROA

About this form

A client code is required as part of the import and export entry preparation and Customs clearance for shipments valued at NZ\$1000 or more.

If you are importing food for sale or food ingredients for the use in food for sale, no matter the value, you must register as a food importer. You should complete 'NZCS 224F Apply for a client code or update your client registration as a food importer' instead of completing this form.

If you are importing items over NZ \$1000 as a private individual, you should complete 'NZCS 224A Apply for a Customs Number as a private individual' instead of completing this form.

If you are under the age of 16 this application form should be signed by a parent or guardian.

Are you importing items over NZ \$1000 for private use? → NZCS 224A

Are you importing food for sale or food ingredients for the use in food for sale, no matter the value? → NZCS 224F

Before you start

We require the supporting documents listed below. Please provide copies and not original documents. Copies can be supplied as JPEG, PNG, PDF, or document (.doc or .docx) format. Note, we cannot accept links to drop-boxes or external drives.

- Your photo ID
This must be your passport bio-page or your New Zealand driver licence or another acceptable form of official photo identification. This must be clearly legible, or your application will be returned to you.
- A list of full names of all sole traders/partners/directors/trustees
You may provide a supplementary page if required.
- Photo ID for all named sole traders/partners/directors/trustees
This must be a passport bio-page or front and back of a driver licence.
- Evidence of your entity name
For New Zealand registered trusts, societies, and charities, this must be a copy of your certificate. For schools, sports clubs and similar, this must be a letterhead of the organisation.

Q1 Update details

Please complete this form in full when updating your details.

Is this an update? No – go to Q2

Client code

TSW registration number

Q2 Applicant type

Which of these are you?

NZ registered company

Unregistered company

Partnership

Sole trader

Private individual

Embassy

Other

Q3 Registration type

What client code(s) do you need?

Importer/Exporter

Excise

Carrier

Diplomatic

Third Party Notify

Freight Forwarder

Shipping Agent

Brokerage

Shipping Company

Q4 Business-to-business (direct connection to TSW)

Are you a B2B client? No – go to Q5

Name of software

Q5 Māori business

This question is asked for statistical purposes only.

Do you consider yourself to be a Māori business? Yes

Q6 Company details

Full company/partnership/other organisation name

Trading as

GST/IRD number

New Zealand business number (NZBN)

New Zealand company number

Landline number

Mobile number

Email address

Billing email address

Q7 Contact person details

Surname

Given name(s)

Position in organisation

Landline number

Mobile number

Email address

Q8 Director details

Provide details of all directors/partners/trustees. Attach a supplementary list if required.

Surname	Given name(s)	Date of birth (dd/mm/yyyy)	Identification type	Number

Q9 Physical address

Street number	<input type="text"/>	Unit number	<input type="text"/>	Floor level	<input type="text"/>
Street name	<input type="text"/>		Street type	<input type="text"/>	
Property name	<input type="text"/>		Property type	<input type="text"/>	
Suburb	<input type="text"/>		Town/City	<input type="text"/>	
Region	<input type="text"/>		Post Code	<input type="text"/>	
Country	<input type="text"/>				

Q10 Postal address

Is your postal address the same as your physical address? Yes – go to Q11

Street number	<input type="text"/>	Unit number	<input type="text"/>	Floor level	<input type="text"/>
Street name	<input type="text"/>		Street type	<input type="text"/>	
Property name	<input type="text"/>		Property type	<input type="text"/>	
PO Box	<input type="text"/>		Private Bag	<input type="text"/>	
Suburb	<input type="text"/>		Town/City	<input type="text"/>	
Region	<input type="text"/>		Post Code	<input type="text"/>	
Country	<input type="text"/>				

Trade Single Window (TSW) is an electronic channel to submit information to and receive responses from border agencies. For more information visit www.customs.govt.nz/business/trade-single-window

Q11 TSW brokerage access

Restrict the use of your code to nominated brokerages only? No – go to Q12

Advise details of your nominated brokerages. Attach a supplementary list if required.

Brokerage code	Brokerage Name
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Q12 TSW lodgement notifications

Do you want to receive TSW notifications for lodgements?

No – go to Declaration

Notification by B2B messaging

B2B software name

Notification by email

Email recipient name

Email address

Attach a supplementary sheet if you require more than one person to be notified.

Which lodgement types do you want to receive notifications for?

Import

Export

OCR

CRE

ICR

ANA

Excise

AND

Which lodgement statuses do you wish to receive notifications for?

Cancelled

Cleared

Directions given

Error

Declaration required

Written off

Declaration

I declare that I have read and understood all the questions contained in this form, and the information provided is true, correct, and complete. I acknowledge failure to comply may constitute an offence under the Customs and Excise Act 2018 or the Biosecurity Act 1993.

Full Name

Position

Signature

Digital signature or typed name

Date

(dd/mm/yyyy)

Checklist

- Supporting documentation attached, as listed in 'Before you start'
- All questions completed
- Declaration signed and dated

What happens next

New applicants should send your completed form and supporting documents to clientcodes@customs.govt.nz

If you are updating an existing client code, send your completed form and supporting documents to clientupdate.request@customs.govt.nz

We will process your request when we receive your completed form and all supporting documents. For any Customs enquiries, contact 0800 428 786.

How we collect and use your information

The information on this form (and any subsequent customs entries) may be supplied to Statistics New Zealand for use in official statistics. The personal information on this form will be used as part of the assessment of the client registration application in accordance with the Customs and Excise Act 2018 and for border-related risk management. The New Zealand Customs Service (NZCS) and the Ministry for Primary Industries (MPI) may collect and use information for border management and border-related risk management purposes under the Customs and Excise Act 2018, the Biosecurity Act 1993 and the Food Act 2014. This information will be stored on a secure joint NZCS and MPI database. For more information on how Customs uses your information, please see our [website](#). Under the Privacy Act 2020 you have the right to request access and correction of any personal information you have provided or that NZCS or MPI holds on you. You may request access and correction through any office of NZCS, or any office of MPI.